

Transforming People to Transform Museums: Nurturing a Culture of Change

Transforming People to Transform Museums was a national conference exploring how heritage and arts organisations are reacting to new challenges through radical approaches in partnership working, workforce development and the use of museum and gallery spaces.



Training Museum Trainee, Elisha Mason
discussing staff of the future

When was it:

Thursday 29th + Friday 30th September 2016

Where was it:

Colchester Castle, Essex, CO1 1TJ

Who was it for:

Positive change can come from anywhere, so we welcomed delegates from all levels and types of organisation. From Volunteers to senior professionals

Get involved:

#transformmuseums

Through presentations, workshops and marketplaces we heard from organisations across the UK, on innovative projects that are helping to transform ways of working. Keynotes were delivered by John Orna Ornstein and Hedley Swain from Arts Council England, with presenters including researchers, artists and representatives from a range of organisations. For the full list, please see the conference programme on pages 3 - 4.





Delegates exploring the Colchester Castle app



The workshops triggered some important discussions



Panel discussions gave people a chance to ask questions

What did our delegates think? Did the conference meet their expectations?

"Exceeded. I felt much more involved than other conferences I've attended. Very thought provoking talks and useful and insightful and valuable panel discussions."

"Yes the range of speakers and subjects was on point and the opportunities for discussion were well organised and timed."

"Yes, and more! It was a well organised and engaging conference. I particularly liked the welcoming atmosphere that gave people the confidence to ask questions and create a lively debate."

98% of delegates surveyed would recommend the conference to a colleague

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Thursday 29 September 2016

10 - 10.30am	Registration and refreshments
10.30 - 10.45am	Welcome
10.45 - 11am	Keynote John Orna-Ornstein, Arts Council England
11 - 11.30am	Presentations - Workforce development: Empowering staff <ul style="list-style-type: none">• Kent and Medway Museums, Visitor Experience and the Resilient Museum• Colchester + Ipswich Museums, CIMOVATION: Inspiring staff to make change• Royal Pavilion and Brighton Museums, Workforce Development Programme
11.30am - 12.15pm	Presenter panel discussion
12.15 - 1pm	Workshops * <ul style="list-style-type: none">• Historic Royal Palaces and Museum Development East Midlands, Recognising and Transforming Behaviours to Encourage Change• Museums Association, Influence 101: How to think tactically about making change happen• Essex Museums, Tea and talk
1 - 2pm	Lunch and digital marketplace <ul style="list-style-type: none">• Audit Chaos, Handle with Care• Colchester + Ipswich Museums, The Virtual Castle• Sheringham Museum, Raspberry Pi• National Museums Wales, From Digital Beaver to Digital Diva• Goodman Wilkinson Associates and De Montfort University, Developing digital media solutions for interpreting cultural heritage• Peel Interactive, Heritage interpretation
2 - 2.30pm	Presentations - Partnerships: Underrepresented audiences <ul style="list-style-type: none">• British Museum, Moving Stories• New Wolsey Theatre, Ramps on the Moon• Pitt Rivers, Connecting VERVE
2.30 - 3.15pm	Presenter panel discussion
3.15 - 4pm	Workshops * <ul style="list-style-type: none">• RNIB, A Visit to the Museum of Unseeing• Epping Forest, Engaging young people• Essex Museums, Tea and talk
4 - 4.15pm	Summation

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Friday 30 September 2016

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| 10 - 10.30am | Registration and refreshments |
| 10.30 - 10.45am | Welcome |
| 10.45 - 11am | Keynote
Hedley Swain, Arts Council England |
| 11 - 11.30am | Presentations - Workforce development: Staff of the future <ul style="list-style-type: none">• Norfolk Museum Service, Teaching Museum• Colchester + Ipswich Museums, The Training Museum• Heritage Lottery Fund, Skills for the Future |
| 11.30am - 12.15pm | Presenter panel discussion |
| 12.15 - 1pm | Workshops * <ul style="list-style-type: none">• Colchester + Ipswich Museums, Cultural professional of the future• Museum of London, The Volunteer Journey• Suffolk Museums, The Impact of Volunteer Programmes |
| 1 - 2pm | Lunch and artist makerspace <ul style="list-style-type: none">• Lisa Temple Cox, Cabinet of curiosities• Alison Stockmarr, Collaged postcard workshop• Elaine Tribley, What's in a Box? |
| 2 - 2.30pm | Presentations - Partnerships: Principles and processes <ul style="list-style-type: none">• British Museum, Thinking Museum• National Museum Wales, Handing Over Control• Kettle's Yard, Open House: Principles and Partnerships within Community Collaborations |
| 2.30 - 3.15pm | Presenter panel discussion |
| 3.15 - 4pm | Workshops * <ul style="list-style-type: none">• National Museums Wales, Where Do We Draw the Line?• Firstsite, Circuit: Young people's programming• Suffolk Museums, The Impact of Volunteer Programmes |
| 4 - 4.15pm | Summation |